

COMMUNITY HOMELESSNESS REPORT SUMMARY

Calgary
2019-2021

COORDINATED ACCESS AND HOMELESSNESS MANAGEMENT INFORMATION SYSTEM (HMIS) SELF-ASSESSMENT

SUMMARY

The table below provides a summary of the work the community has done so far to implement Reaching Home's minimum requirements for Coordinated Access and an HMIS.

How many of the Reaching Home minimum requirements has the community:

Met	Started	Not yet started
18	0	0

SUMMARY COMMENT

Are there particular efforts and/or issues that you would like to highlight for this reporting period related to your community's work to achieve the Reaching Home minimum requirements? In particular, please describe your community's efforts to set-up or improve the Coordinated Access governance structure, including processes to ensure that policies and protocols, as approved by the governance group(s), are being implemented across the system as intended to achieve desired results.

Over the course of F21 Calgary Homeless Foundation further enhanced their Coordinated Access and Assessment program by increasing the amount of door agencies so that the geographic coverage for people who at-risk of or currently experiencing homelessness. We have increased and enhanced the volunteer coordination aspect of this work with door agencies. There was an increase in types of services and responses available to include Bridge Housing and Prevention and Diversion supports with new community dollars. During the pandemic all match meetings were held virtually and continued without disruption as lockdowns occurred. With this, triage priorities were enhanced to take into consideration those who would be increasingly at-risk during the pandemic due to health issues and accessing large, overcrowded congregate settings. In collaboration with the City of Calgary and The Alex the Assisted Self-Isolation Site was set up for anyone who had symptoms of COVID-19 or were considered to be close contacts of those who tested positive for COVID-19 but had no fixed address. This included social supports as well as rapid access addiction medicine and discharge to a Bridge Housing program instead of returning to homelessness after 14-days of intensive supports.

2624 participants either housed or diverted from March 13th 2020 to May 31st 2021.

Efforts focused on the Coordinated System during F21 were centred on response to the disruption caused by the pandemic, and included a shift from in-person to virtual placement committee meetings, amendments to terms of reference, changes to the membership structure of Coordinated Access tables, and increased engagement and enrolment of door agencies.

All three placement committees (Adults, Families and Youth) continued without disruption during the course of the pandemic, as a result of moving committee meetings to an online format. Secure electronic access to triage lists provided the platform for this change.

Terms of Reference were updated throughout the pandemic to allow prioritization of persons exiting isolation facilities and rapid prevention of high risk congregation, and to ensure the lists included people of a broader set of issue complexity and chronicity.

In order to accommodate rapid response and online format, the membership structure was amended to prioritize outreach and shelter staff.

COMMUNITY-LEVEL DATA for 2019-2020

What is the date range for available data from the List for this fiscal report?

- | | |
|-----------------------------------|------------|
| • First date in reporting period: | 2019-04-01 |
| • Last date in reporting period: | 2020-03-31 |

Complete the Population Groups table below using the date range indicated for this fiscal report.

Number of unique individuals (or households where not available) in each Priority Population Group who:						
Priority Population Groups	Were homeless (Measures Cumulative Homelessness)	Were new to homelessness (Measures Inflow)	Returned to homelessness from housing (one or more times) (Measures Inflow)	Returned to homelessness from transitional status (one or more times) (Measures Inflow)	Returned to homelessness from unknown status (one or more times) (Measures Inflow)	State changed from inactive to active (one or more times) (Measures Inflow)
Overall homeless	11392	4532	310	not available	not available	not available
Chronically homeless	641	62	51	not available	not available	not available
Indigenous peoples	4036	1384	170	not available	not available	not available
Priority Population Groups			Moved from homelessness to housing (one or more times) (Measures Outflow)	Status changed from homelessness to transitional (one or more times) (Measures Outflow)	Status changed from homelessness to unknown (one or more times) (Measures Outflow)	State changed from active to inactive (one or more times) (Measures Outflow)
Overall homeless			1268	not available	not available	not available
Chronically homeless			105	not available	not available	not available
Indigenous peoples			500	not available	not available	not available

Complete the Prior Living Situations table below for all individuals (or households where not available) that were homeless for the date range indicated for this fiscal report.

	Public Institutions	Transitional Housing	Permanent Housing	Unknown	Total
New to homelessness	unknown	unknown	unknown	4532	4532
Returned to homelessness	0	0	310	0	310
Total	0	0	310	4532	4842

COMMUNITY-LEVEL DATA for 2020-2021

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Overall homeless	6950	2667	277	not available	not available	not available
Chronically homeless	451	46	41	not available	not available	not available
Indigenous peoples	2708	923	158	not available	not available	not available
Priority Population Groups			Moved from homelessness to housing (one or more times) (Measures Outflow)	Status changed from homelessness to transitional (one or more times) (Measures Outflow)	Status changed from homelessness to unknown (one or more times) (Measures Outflow)	State changed from active to inactive (one or more times) (Measures Outflow)
Overall homeless			2048	not available	not available	not available
Chronically homeless			150	not available	not available	not available
Indigenous peoples			887	not available	not available	not available

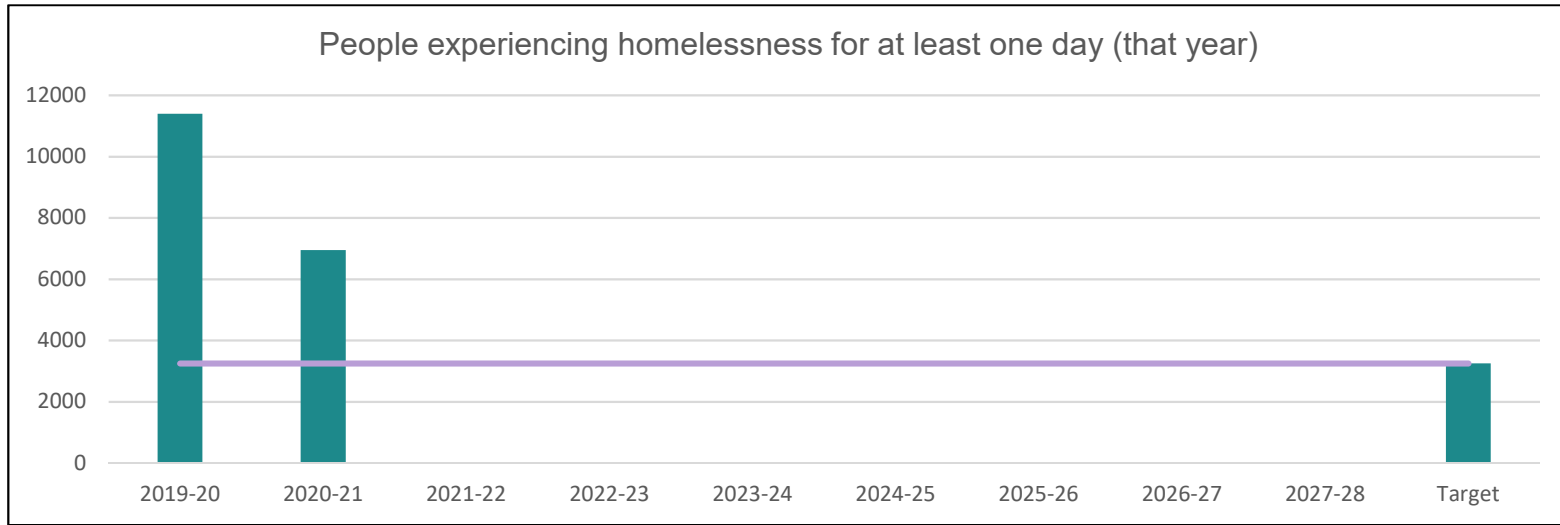
Complete the Prior Living Situations table below for all individuals (or households where not available) that were homeless for the date range indicated for this fiscal report.

	Public Institutions	Transitional Housing	Permanent Housing	Unknown	Total
New to homelessness	unknown	unknown	unknown	2667	2667
Returned to homelessness	0	0	277	0	277
Total	0	0	277	2667	2944

COMMUNITY-LEVEL RESULTS OUTCOMES - CORE OUTCOMES

Outcome # 1: Fewer people experience homelessness overall (homelessness is reduced overall)

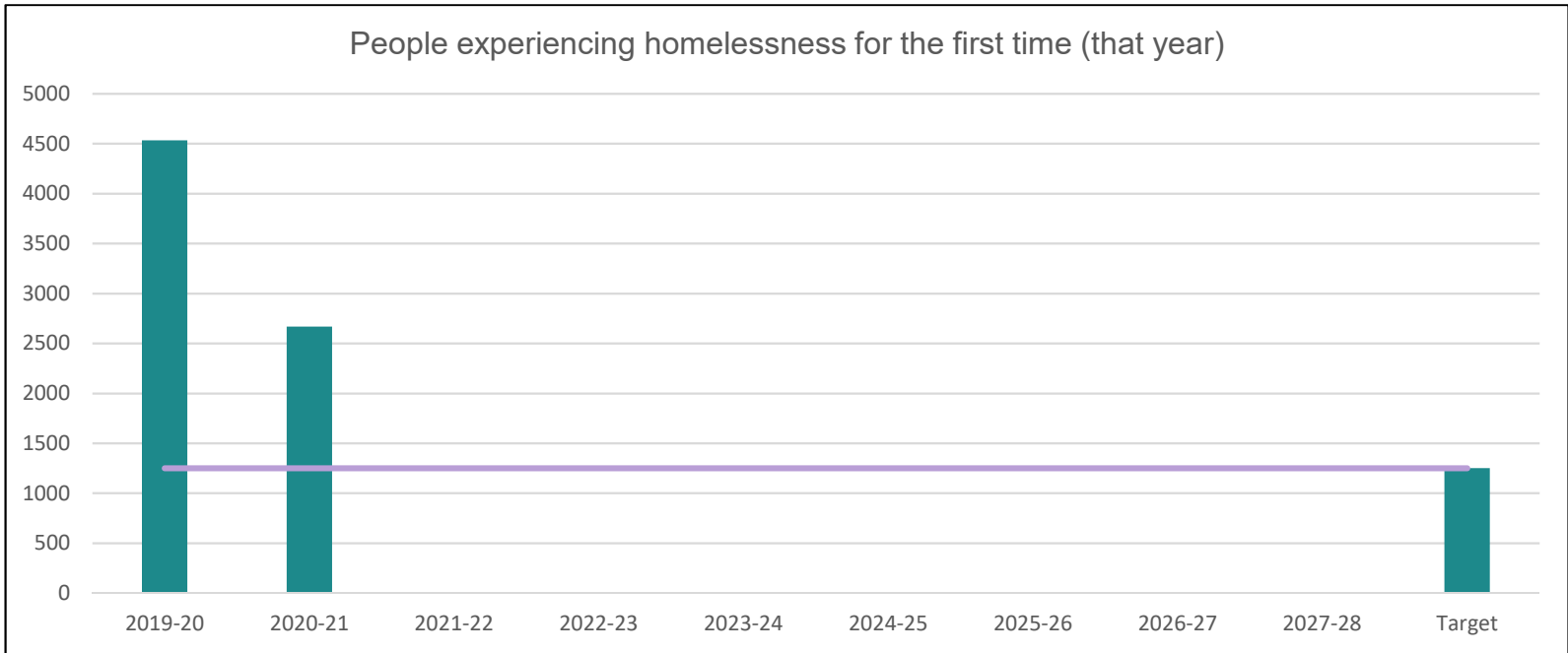
	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
People experiencing homelessness for at least one day (that year)	11392	6950	-	-	-	-	-	-	-	3250



Data is based on individuals staying overnight in a shelter during the fiscal periods. Outreach data was not included as it was not sufficiently reliable yet.

Outcome #2: Fewer people experience homelessness for the first time (new inflows into homelessness are reduced)

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
People experiencing homelessness for the first time (that year)	4532	2667	-	-	-	-	-	-	-	1250



Data is based on individuals either staying for the first time over night in a shelter or individuals/families who were added to the CAA list for the first time.

Outcome #3: Fewer people return to homelessness from housing (returns to homelessness are reduced)

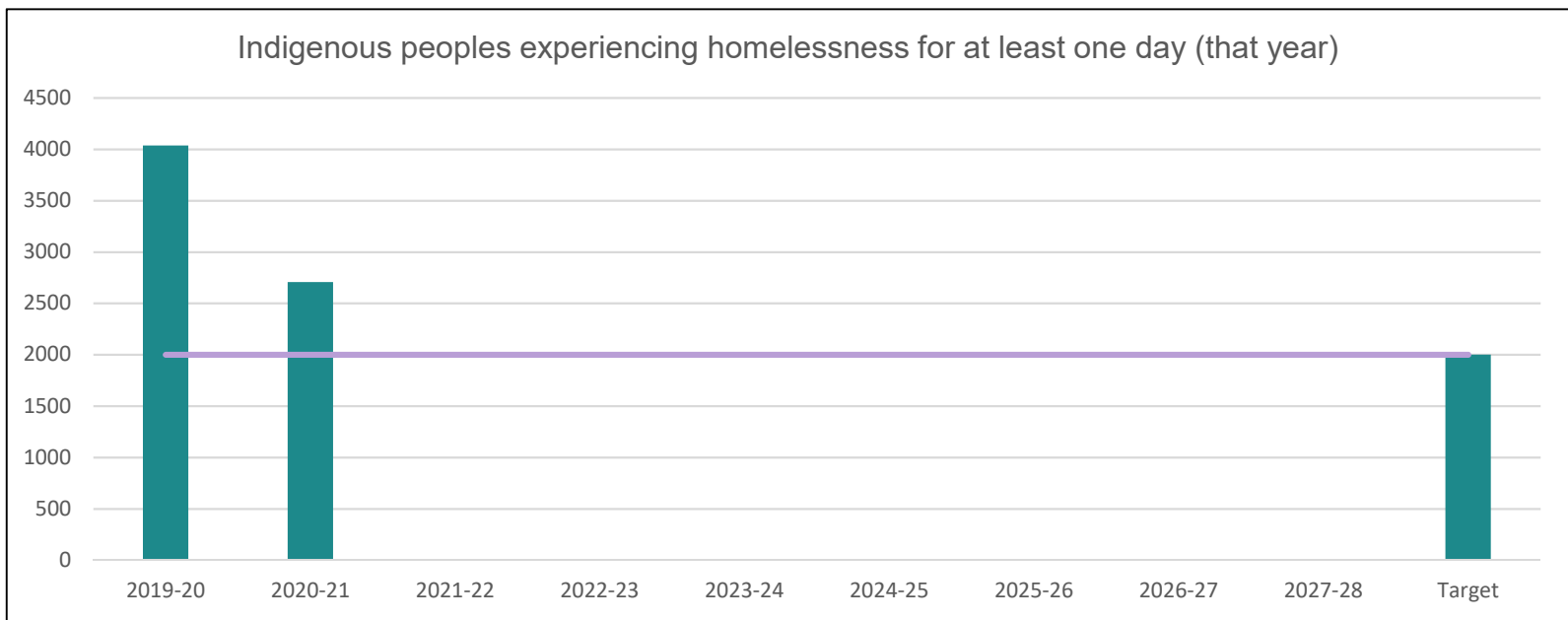
	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
Returns to homelessness from housing (that year)	310	277	-	-	-	-	-	-	-	150



Data is based on individuals or families who exited a housing program and post-exit stayed at a shelter or were added to the CAA list within a year after exiting the housing program.

Outcome #4: Fewer Indigenous peoples experience homelessness (Indigenous homelessness is reduced)

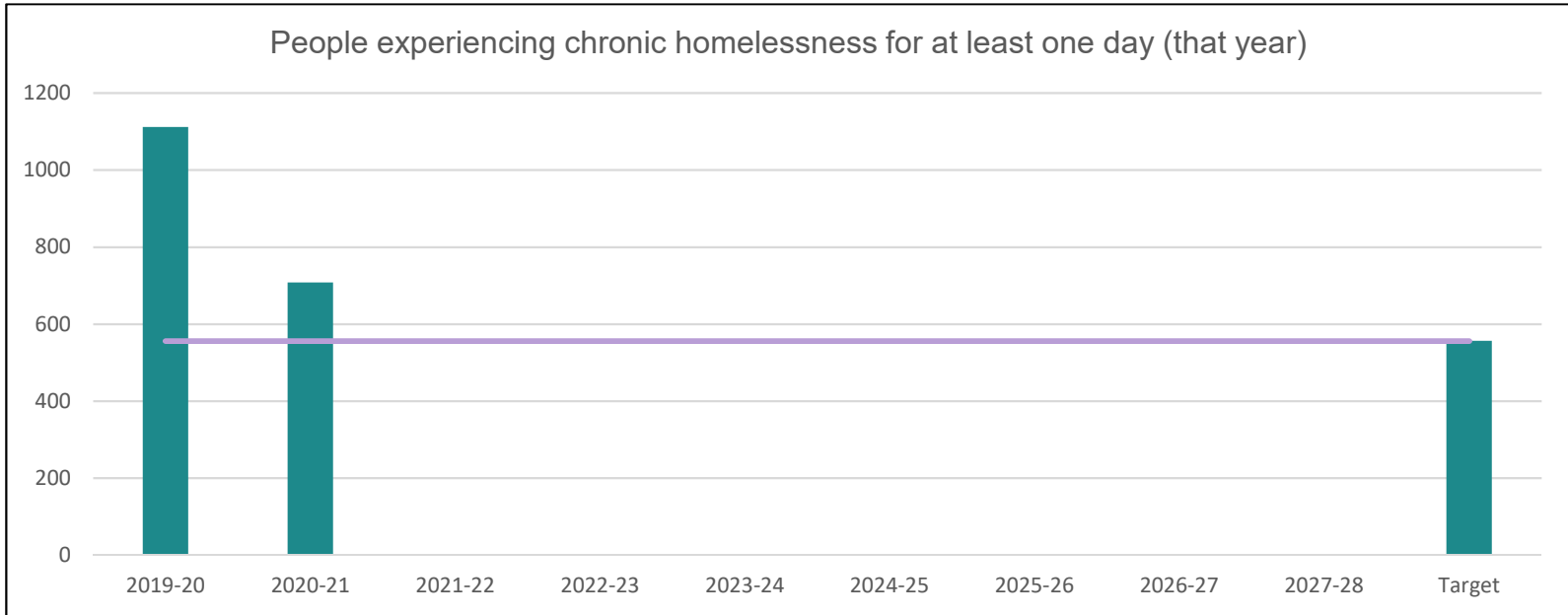
	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
Indigenous peoples experiencing homelessness for at least one day (that year)	4036	2708	-	-	-	-	-	-	-	2000



Data is based on individuals either staying for the first time over night in a shelter or individuals/families who are on the CAA list for the first time.

Outcome #5: Fewer people experience chronic homelessness (chronic homelessness is reduced)

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
People experiencing chronic homelessness for at least one day (that year)	1112	708	-	-	-	-	-	-	-	556



Data is based on the individuals/families who stayed overnight in a shelter for either ≥ 180 days within 12 months or ≥ 546 days within 3 years.