

Programs Funded from November 1, 2020 to March 31, 2021

The following is an overview of CHF funded agencies that all work in partnership under Calgary's Homeless Serving System of Care.

Definitions & Abbreviations:

Recovery:

an umbrella term referring to improved quality of life outcomes for individual program participants including health, financial stability and community connection.

Housing First:

a recovery-oriented approach to homelessness that involves moving people who experience homelessness into housing as quickly as possible, with no preconditions, and then providing them with additional services and supports as needed.

Harm Reduction:

Programming focuses increasing recovery outcomes without judgment, coercion, discrimination or requiring that they stop using substances as a pre-condition of support. Harm Reduction includes programming that supports sobriety when driven by individual choice community connection.

Complexity Level - An assessment of the level of complexity of a person's experience. Higher acuity typically relates to higher complexity.

Episodically Homeless have been sleeping in a place not meant for human habitation (e.g., living on the streets) and/or in an emergency homeless shelter; and must have been continuously homeless for less than a year, or have had less than four (4) episodes of homelessness in the past three years

Chronically Homeless - Must have been sleeping in a place not meant for human habitation (e.g., living on the streets) and/or in an emergency homeless shelter; and must have been continuously homeless for a year or more, or have had at least four (4) episodes of homelessness in the past three years.

F: Federally Funded

P: Provincially Funded

AH: Alberta Health Funded

D: Funded Through Donations

ACM: Adaptive Case Management -. programs that offer participant directed, flexible supports and financial supports to those experiencing homelessness, to secure and sustain housing.

ACT: Specialized program integrating Housing First with medical and psychiatric care by a multi-disciplinary team of practitioners

Rapid Rehousing: Works with individuals and families who are experiencing episodic or transitional homelessness and is focused on getting people into housing and out of shelters as quickly as possible. People who are eligible for rapid re-housing are usually assessed to have low to moderate complexity

SSSH: Scattered Site Supportive Housing - case management and housing supports for individuals with the goal that over time, with case management support, the participant(s) will be able to achieve housing stability and independence. Placements are not designated to one specific building, rather individuals and families are housed in the community independently.

Shelter diversion is different from other permanent housing-targeted interventions because of the point in time in which the intervention occurs. Shelter diversion focuses on people as they are seeking entry into shelters, while prevention focuses on people at risk of homelessness. According to OrgCode, diversion is the attempt to exhaust all other options prior to shelter admission at the time individuals or families

Outreach: Street outreach involves moving outside the walls of the agency to engage with people experiencing homelessness who may be disconnected and alienated not only from mainstream services and supports, but from the services targeting people experiencing homelessness

PBSH: Place-Based Supportive Housing - case management and housing supports for individuals with the goal that over time, with case management support, the participant(s) will be able to achieve housing stability and independence. Placements are designated to specific buildings and/or locations, often with agency supports on site.

Bridge Housing: is designed to remove barriers faced by individuals in obtaining independent housing stability. It is a time-limited, Recovery focused supportive housing model with an anticipated length of stay limit, delivered in alignment with Housing First and Harm Reduction principles.

Sobriety Housing: Sobriety housing approaches are characterized by substance-free living settings, but similar in that they involve case management and/or peer support and other substance misuse recovery aids.

Agency	Program	Funder	Program Description
Aboriginal Friendship Centre of Calgary	Aboriginal Homelessness Initiative	F,P	This program provides housing first Scattered Site Supportive Housing (SSSH) for Indigenous adults with chronic or episodic experiences of homelessness in a culturally supportive and harm reduction model.
Aboriginal Friendship Centre of Calgary	Cultural Reconnection and Community Development	F,P	This program offers cultural reconnection, outreach and referrals to Indigenous individuals and families who have experiences of homelessness, both current and historical.
Accessible Housing Society	Bridge to Home	F	This program provides housing first SSSH supports for adults with mobility impairments that have chronic or episodic experiences of homelessness.
Alexandra Community Health Centre (The ALEX)	Abbeydale	P	This program provides housing first PBSH in a health focused environment for adults experiencing chronic homelessness and who also have significant mental health, physical health and addictions challenges.
Alexandra Community Health Centre (The ALEX)	Homebase	F,P	This program provides housing first SSSH supports for adults experiencing chronic and episodic homelessness with mid to high complexity.
Alexandra Community Health Centre (The ALEX)	Pathways to Housing	P, AH	This medically specialized program provides SSSH supports combined with Assertive Community Treatment (ACT) supports through an interdisciplinary team of professionals to individuals experiencing chronic and episodic homelessness. Pathways to Housing supports participants with a primary psychotic illness.
Alexandra Community Health Centre (The ALEX)	Prelude	P	This program provides housing first PBSH in a harm reduction focused environment for high complexity adults experiencing chronic homelessness.
Calgary Alpha House Society	Alpha Housing Program	P	This program provides housing first SSSH with case management to individuals who have chronic or episodic experiences of homelessness who also have a substance use disorder and is designed to promote recovery and community integration.
Calgary Alpha House Society	Aurora on the Park	P	This program provides housing first PBSH in a fully accessible, harm reduction recovery focused environment for high complexity adults experiencing chronic homelessness and who also have mobility impairments and addictions challenges.
Calgary Alpha House Society	Encampment	P	The Encampment Team connects and engages with rough sleepers, they keep track of who and where people are located through GIS mapping. The team prioritizes chronic rough sleepers who sleep outside all year round and then look at those who are engaged on being housed. Their overall goal is to support rough sleepers to get into housing. They work closely with Bylaw Services to provide additional support and collaborate on particular camps. This team is important since often people who sleep outside are vulnerable and need encouragement and support to access housing

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Calgary Alpha House Society	Francis Manor	P	This program provides housing first PBSH in a harm reduction recovery focused environment for highly complex adults experiencing chronic homelessness.
Calgary Alpha House Society	Providence	P	This program transitioning into the Alpha House portfolio of programs provides housing first specialized PBSH in a harm reduction recovery focused environment for adult women with complex needs experiencing chronic homelessness.
Calgary Alpha House Society	The Clayton	P	This program provides housing first PBSH in a harm reduction recovery focused environment for high acuity adults experiencing chronic homelessness.
Calgary Alpha House Society	The Madison - Veterans Housing Program	F	This program provides housing first PBSH in a harm reduction recovery focused environment for mid to high complexity veterans experiencing chronic or episodic homelessness.
Calgary Alpha House Society	Women's Housing Program	P	This program provides housing first specialized PBSH in a harm reduction recovery focused environment for high acuity adult women experiencing chronic homelessness.
Calgary Alternative Support Services	Langin Place	P	This housing first program provides PBSH in a harm reduction recovery focused environment for high complexity men experiencing chronic or episodic homelessness.
Calgary Alternative Support Services (CASS)	Stepping Stone Manor	P	This housing first program provides PBSH in a harm reduction recovery focused environment for high complexity adults experiencing chronic homelessness.
Children's Cottage Society	Homebridge	P	The program's primary purpose is to support families to stay in their own home. This is done by providing a comprehensive range of services that will allow challenges to be addressed upstream to prevent a family from entering homelessness.
Children's Cottage Society	Homelinks	P	This program offers SSSH for families who are experiencing homelessness.
Children's Cottage Society	ACM	P	This program offers ACM supports for families who are experiencing homelessness.
Children's Cottage Society	Rapid Rehousing	P	The program offers Rapid Rehousing services to families experiencing homelessness, including case management, housing location, and short-term, targeted supports.
Calgary John Howard Society	Adult Housing Reintegration Program	P	This program provides specialized housing first SSSH for high complexity individuals with chronic or episodic experiences of homelessness and also have frequent interactions with the justice system.
Calgary John Howard Society	Roofs for Youth	F	This program serves youth 15-24 years old without child welfare status or natural supports who are experiencing episodic or chronic homelessness and have criminal justice involvement or are at risk for criminal justice involvement in either SSSH, or group living situations.

Closer to Home Community Services	ACM	P	This program offers ACM supports for Indigenous families who are experiencing homelessness.
CUPS Calgary Society	Community Development	P	This program provides affordable housing to participants in multiple placed based settings for low to mid complexity adults and families with chronic or episodic experiences of homelessness. The program specializes on developing a sense of community within each building.
CUPS Calgary Society	Graduate Housing Program	P	This program provides a rental subsidy and limited supports to participants who have completed a Housing First program and who no longer require case management support until the end of Q3 FY2023. There is also a focus on providing employment and educational training opportunities for participants who wish to access these supports.
CUPS Calgary Society	Graduate Rent Subsidy Program	P	This program provides a rental subsidy to participants who have completed a Housing First program and who no longer require case management support
CUPS Calgary Society	Key Case Management	P	This program provides housing first SSSH supports for mid to high complexity chronically and episodically homeless adults.
Discovery House Family Violence Prevention Society	Community Housing Program	P	This program offers SSSH supports for women with children who are experiencing homelessness and have experienced domestic violence.
Discovery House Family Violence Prevention Society	ACM	P	This program offers ACM supports for women with children experiencing homelessness and have experienced domestic violence.
Distress Centre Calgary	Coordinated Access and Assessment Team at SORCe (CAA)	F,P	The CAA team at SORCe is the first point of contact for individuals or families experiencing or at risk of homelessness. Through the provision of standardized, measurable and transparent service delivery, the CAA team at SORCe aims to prevent people from entering homelessness and/or reduce the barriers to sustainable housing for those experiencing homelessness. The CAA team at SORCe provides individualized, participant centered support that leverages an extensive network of programs and services through the SORCe collaborative, Distress Centre 211 and the homeless-serving system of care, and is guided by Housing First principals that ensure basic needs are met first.
Elizabeth Fry Society of Calgary	Creation Lodge	F	Creation Lodge provides urban Indigenous and vulnerable populations access to foundational teachings of cultural creation stories relayed through Elders and Knowledge Keepers.
Elizabeth Fry Society of Calgary (Fiscal Agent)	Aboriginal Standing Committee on Housing and	F	The ASCHH Indigenous Community Liaison supports coordination and collaboration on projects, research, and conducting community advocacy related to the issues of Indigenous homelessness in Calgary with the direction of the ASCHH co-chairs.

	Homelessness (ASCHH) – Indigenous Community Liaison		
Enviros Wilderness School Association	Triveri House	F,P	This program offers PSSH supports to 37 youth and young adults aged 18-29. Programming will range from Rapid Rehousing and Transitional Housing to higher intensity supports for those with higher needs.
Calgary Dream Centre	Living in Community	P	This program provides SH to individuals with experiences of chronic or and episodic homelessness and want to address their substance use disorders in a sobriety based communal living model designed to promote community integration.
HomeSpace Society	Bridgeland Ophelia Supportive Housing (BOSH)	P	This program provides specialized PSSH to people experiencing chronic or episodic homelessness and require mental health supports in partnership with Alberta Health Services.
Inn From The Cold Society	Housing with Intensive Supports	P	This program offers SSSH for families who are experiencing homelessness.
Inn From The Cold Society	ACM	P	This program offers ACM supports for families experiencing homelessness
McMan Youth, Family & Community Services Association	Hope Homes	F	This program offers SH supports for youth (15-24) who are experiencing homelessness.
McMan Youth, Family & Community Services Association	Hope Homes Aboriginal	F	This program offers SH supports for Indigenous youth (15-24) who are experiencing homelessness.
McMan Youth, Family & Community Services Association	Rapid Rehousing	F	The program offers Rapid Rehousing services to youth experiencing homelessness, including case management, housing, and wrap around supports to help them transition to independence within the community.
McMan Youth, Family & Community Services Association	James House	F,P	The James House Place-based Bridge Housing (PBBH) Pilot program combines elements of McMan's successful Rapid Rehousing case management with evidence-based Wraparound Facilitation. The program objective, to move people successfully from the Homeless Serving System of Care (HSSC), will involve both traditional case management supports and development of transition teams to support participants in community.

Metis Calgary Family Services Society	Rainbow Lodge	F,P	This program offers PBSH and cultural supports for Indigenous families who have experiences of chronic or episodic homelessness.
Sunrise Healing Lodge Society	Indigenous Gathering Place	P	This program is a community initiative meant to explore the opportunity to create a space in Calgary to support urban Indigenous peoples with access to culture, ceremony, and community.
The S.H.A.R.P. Foundation	Croydon	P	This program transitioning into the S.H.A.R.P. Foundation portfolio of programs provides housing first specialized PBSH in a harm reduction recovery focused environment for adult women with complex needs experiencing chronic homelessness.
The S.H.A.R.P. Foundation	Murray's House	P	This program provides housing first PBSH in a harm reduction recovery focused environment for high complexity adults experiencing chronic homelessness.
Trellis	Homestay	P	This Prevention/Diversion program is for families at imminent risk of homelessness. The goal is to maintain the families' existing housing or divert families from shelter by providing short-term case management and supports, as needed.
Trellis	Sustainable Families	P	This program provides housing first SSSH for families who are experiencing chronic or episodic homelessness.
Trellis	ACM	P	This program offers ACM supports for families who are experiencing homelessness.
Trellis	Unity Project	P	This program serves exploited and at-risk youth aged 16-24 by providing outreach case management and diverting youth from accessing shelter and adult serving systems.
Trellis	Aura	P	This program offers SSSH supports for LGBTQ2S+ youth who are experiencing homelessness.
Trellis	Homefire	F,P	This program offers housing first SSSH supports for Indigenous youth who are experiencing homelessness.
Trellis	Infinity	F,P	This program offers SSSH supports for youth who are experiencing homelessness aged 18 – 24.
Trellis	The Maple	P	This program transitioning into the Trellis portfolio of programs provides housing first specialized PBSH in a harm reduction recovery focused environment for adult women with complex needs experiencing chronic homelessness.

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Wood's Homes	Rapid Rehousing	F,P	The program offers Rapid Rehousing services to youth experiencing homelessness, including case management, housing, and wrap around supports to help them transition to independence within the community.
Wood's Homes	New Horizon	F,P	This program offers SH supports for youth (18-24) who are experiencing homelessness.
The following initiatives were launched in response to the pandemic but are not part of CHF's ongoing funded programs			
Aboriginal Friendship Centre of Calgary	Indigenous COVID-19 Housing Supports	F	This program focuses on lower complexity Indigenous individuals and families who are experiencing homelessness but do not need long-term case management or subsidy. The program is aimed at providing the Rent Smart course to 100 individuals along with assisting them to access appropriate income benefits.
Aboriginal Friendship Centre of Calgary (AFCC)	Indigenous COVID-19 Mental Health Initiative	F	The program offers telephone access to Indigenous Mental Health, Cultural/Elder supports, and basic need items to individual and families who are experiencing homelessness, who are vulnerably housed or who require cultural connection.
Aboriginal Friendship Centre of Calgary (AFCC)	Transitional Rent Subsidy Program	F	This program provides rent subsidy to participants who have completed AFCC's SSSH Program and no longer require case management supports. The intention is for these participants to enter into the CUPS GRS Program as space becomes available.
Aboriginal Standing Committee on Housing and Homelessness	Indigenous Shelter Prevention Program	F	This program provides fiscal support for Indigenous Individuals and families that are at risk of homelessness due to financial impacts of the pandemic. Supports include addressing rental arrears, damage deposits for those who need to move due directly to COVID-19, utility arrears, etc.
Accessible Housing Society	Transitional Rent Subsidy Program	F	This program provides rent subsidy to participants who have completed Accessible Housing's SSSH Program and no longer require case management supports. The intention is for these participants to enter into the CUPS GRS Program as space becomes available.
Alexandra Community Health Centre (The ALEX)	Assisted Self-Isolation Site (ASIS) – COVID Emergency Response	F	The primary goal of the Assisted Self-Isolation Hotel is to decrease the risk of transmission of the COVID-19 virus amongst the vulnerable population. More specifically, this program supports Calgarians experiencing homelessness or those Calgarians and those who are precariously housed or those who live in conditions where they cannot safely isolate who are being discharged from hospital or living in shelter and require medical supervision/care. CHF funding will support the social service needs on-site to supplement the medical services being provided by delivering case management support to the individuals intaked and staying at the site. The focus for these staff will be to arrange the provision of all non-clinical social and case

management supports to participants while in isolation accommodations. CHF funding of the social support team is confirmed from April 2020 through October 2020 with continuing supports planned by direct funding from the Government of Alberta.

Calgary Alpha House Society	Diversion	F	This program provides diversion supports to individuals who are newer to homelessness and do not require ongoing case management or subsidy supports. Diversion works with individuals to navigate systems and obtain independent housing.
Calgary Alpha House Society	HomeCare Support – PBSH – COVID Emergency Response	F	The primary goal of this project is to target and specifically hire a HomeCare worker to provide aid to those who are living in Alpha’s PBSH buildings, particularly Aurora where individuals present with multiple complexities and mobility barriers. With reduced HomeCare service provision due to COVID-19 this program meets participants daily needs around medication administration, assist ADLs/IDLs, mobility needs and other hygiene needs. This program provides a HomeCare worker with experience with this vulnerable population before and are familiar with the key principles of Housing First, Harm Reduction, Case Management and Trauma Informed Practice
Calgary Alpha House Society	Isolation Support – COVID Emergency Response	F	Alpha House is currently operating 15 isolated Health Beds in the Detox Residence to support symptomatic individuals waiting for test results for COVID-19. The regulations are sanitization for this space are strict and need to be urgently adhered to for the spaces to be effective. This project will provides additional funding to support the sanitization of the isolated room. This project also supports an addition of additional LPNs to support participants medical needs during the pandemic and additional swabbing. Individuals experiencing homelessness are often unable to address minor medical issues that can become serious without proper care.
Calgary Alpha House Society	Sunalta Lodging House – COVID Emergency Response	F, City of Calgary	This program provides housing first Place-Based Bridge Housing in a harm reduction recovery focused environment for adults experiencing episodic or chronic homelessness with a mix of complexity. The focus for entry will be those leaving the ASIS as well as individuals who are medically vulnerable and accessing shelter. The length of stay is up to 3 months where individuals will be supported to transition into long-term supportive housing in community.
Calgary Alpha House Society	Transitional Rent Subsidy Program – COVID Emergency Response	F	This program provides rent subsidy to participants who have completed Alpha House’s SSSH Program and no longer require case management supports. The intention is for these participants to enter into the CUPS GRS Program as space becomes available.

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Calgary Drop-In & Rehab Centre Society	Donation Centre – COVID Emergency Response	F	During the COVID-19 pandemic housing efforts continue at The DI and Housing First program across the City. The support needed for this effort is access to affordable housing and the ability to furnish and set up a household to be able to go home. During this time the DI's Donation Centre operations helps make this possible through its Free Goods and Clothing Program. Through this program, the DI can support these housing efforts for people to get the furniture and household goods necessary to make new dwellings, homes.
Calgary Drop-In & Rehab Centre Society	Shelter Diversion – COVID Emergency Response	F	As low-acuity participants shelter in place at one three shelter spaces the DI is operating during the pandemic, Individuals are connected to Housing staff. The Go Big Go Home Campaign in combination with ongoing Shelter Diversion efforts aligns with the DI's shelter diversion strategy and will support participants with finding rental options, working with landlords, providing participant flexible funding and assisting with move-out activities such as accessing community donated furniture and household goods through the DI's Free Goods Program.
Calgary Drop-In & Rehab Centre Society	DI Transitional Housing Hotel – COVID Emergency Response	F	The purpose of a transitional hotel is to move the higher risk population experiencing homelessness from the congregate living arrangements of an emergency shelter to a safer and contained space at a hotel. Individuals will be identified from all locations and both male and female. This program will create flow through the program as well as safety and risk mitigation while housing individuals during the COVID pandemic. This program also has outreach capacity to ensure that once individuals have successfully moved into housing in community, they will have time-limited case management support focused on community integration.
Children's Cottage Society	Children's Cottage Indigenous Family Prevention and Diversion Project	F	This initiative aims to divert/rapidly house Indigenous families who are accessing the family emergency shelters to support them to secure permanent housing though limited financial supports and basic needs.
Centre for Newcomers	COVID Housing Support for Vulnerable Populations	F	The project provides rental supplements to high and medium risk participants, assessed using case management approach, who have an immediate identified need for support to retain or secure market housing. The programs primary goals are to keep/divert vulnerable newcomers out of shelters during the COVID-19 pandemic and prevent future reliance on social housing programs/supports through micro-loans and case management support.

CUPS Calgary Society	Covid-19 Tech Response (for EET participants)	F	The objective of the project is to provide participants with the equipment they need to enhance their capacity to initiate and continue with online training and access remote services such as mental health and other social services. Further, this project intends to reduce social isolation and increase participants' capacity to connect remotely with friends, family, and service providers such as CUPS Housing staff and Care Coordinators.
CUPS Calgary Society	Transitional Rent Subsidy Program (Key Case Management)	F	This program provides rent subsidy to participants who have completed CUPS Calgary's SSSH Program and no longer require case management supports. The intention is for these participants to enter into the CUPS GRS Program as space becomes available.
Elizabeth Fry Society of Calgary	Dana's House	F	This program provides transitional housing to Indigenous women who are exiting correctional institutions and assists them to access market housing, treatment and income supports.
McMan Youth, Family & Community Services Association	Recovery Maintenance Peer Support	F	McMan has begun piloting the use of peer groups alongside service delivery as a complimentary means of supporting young people through their addiction related goals. The uptake in this program was rapid, and the pilot group quickly filled its spaces. Although still in progress, this pilot program has seen youth and their natural supports participate both digitally and outdoors observing social distancing, giving young people the ability to form in person connection. Through their own volition, the youth have formed a WhatsApp chat group to provide a platform for youth who are struggling to reach out to their peers for support.
McMan Youth, Family & Community Services Association	Indigenous Cultural, Living Skills and Activities Engagement	F	Using Zoom/Webex/Skype the program will be able to continue with: weekly check ins for youth, continued provision of cultural activities as well as access to elders and knowledge keepers. Through reducing technological barriers for youth, staff can more readily support young people's struggles and challenges faced during COVID-19 including increases in stress, anxiety, uncertainty and loneliness. In creating opportunities for continued participation in cultural activities we believe that this project will reduce the negative impacts caused by the pandemic.
Metis Calgary Family Services	Abinoojiih Mino Bimaaduziwin	F	The project aims to provide Indigenous children and their families with Indigenous focused childcare and child development in a wholistic way to support positive mental, emotional, physical and spiritual growth. The project is located on site at Rainbow Lodge Permanent Supportive Housing.
Metis Calgary Family Services	Critical Connections Project	F	This project aims to provide access to basic tools necessary to navigate supports, as well as provide a sense of connectivity though Community Voicemail which will be used to connect to staff, assistance, access to basic needs.

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Mustard Seed	Kootenay Lodge Diversion Bridge Housing	F	This project aims to divert people who are new to homelessness from shelter into short term bridge housing focused on connecting individuals with appropriate supports and assisting them to move into market housing in 21-60 days of entry to program.
Mustard Seed	Shelter Diversion Program	F	The Mustard Seed's Shelter Diversion program targets those who face particular barriers in finding housing, including older adults (age 50 plus), youth, and people with disabilities. Support workers at The Mustard Seed's Foothills Emergency Shelter assist participants with the housing search process, as well as tasks that will support the search for housing, including budgeting, obtaining essential government identification, setting up bank accounts and more. To facilitate quick transitions to housing, the project also provides direct financial supports to participants in the form of subsidies for damage deposits, first month's rent and moving expenses.
Trellis	COVID-19 Family Diversion	F	This family diversion program is for families at imminent risk of homelessness or whose homelessness experience can be described as episodic. The goal is to maintain the families' existing housing or divert families from shelter by providing short-term case management and supports, as needed.
Trellis	Indigenous Family Housing Support	F	This initiative aims to advance existing program delivery and increase case management and financial support to vulnerable Indigenous families, including enhanced connection to natural and cultural supports, in order to proactively address specific risk factors related to the pandemic that would otherwise lead to a return to homelessness.
Trellis	Shelter Diversion & Outreach for Youth	F	This diversion program is for youth aged 14 – 24 that works to meet the increased need for preventing youth entering homelessness during the Covid-19 pandemic. The primary goal of this project is to prevent youth entering into homelessness through shelter diversion by ensuring that all youth have a stable safe place to live, thrive, and gain the skills for independence with a positive network of natural supports.

Women in Need Society (WINS)

Essential Goods and Furniture for CHSSC Programs

WINS provide free clothing, furnishings and household items for families, youth and singles being served by CHF funded agencies in the CHSSC. WINS also provides free delivery of items to program participants.

