

COORDINATED COMMUNITY WINTER RESPONSE

December 2021 to February 2022 Snapshot

On December 20, 2021, the City of Calgary, in partnership with the Calgary Homeless Foundation (CHF), Government of Alberta, shelter agencies, community organizations, and outreach teams, initiated a Coordinated Community Winter Response (CCWR) to better serve those experiencing homelessness during extreme weather conditions.

Need #1: Provide access to basic winter weather essentials

11 Most Requested Items:

1. **6,343 Snacks**
2. **4,616 Pairs of Socks**
3. **3,100 Surgical Masks**
4. **2,946 Hand warmers**
5. **2,520 Toques**
6. **2,404 Bottled Water**
7. **2,280 Juice Boxes**
8. **2,261 Underwear**
9. **1,891 Pairs of Gloves**
10. **1,560 Lip Chap**
11. **1,500 Toothbrushes**



January 12 – Outreach Basic Needs Distribution Centre Opened at the DI, providing immediate support to Outreach Teams distributing essential goods to help people cope. Since opening, close to \$100K has been spent purchasing items.

6,343 is a lot of snacks!
Even if they were small snacks, like Timbits, their combined weight would be
158 kg (348 lbs)!

2,404 bottles is 1,202 litres

About as much water as a family of five uses per day living in a house.



Numbers reflect total items requested by Outreach Teams.

Need #2: Support community efforts to reduce barriers to accessing shelters

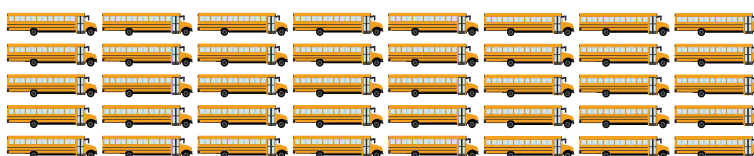
DOAP Team (transports) assisted vulnerable Calgarians across the city, providing resources and amenities to support their wellbeing. **The team transported 1,890 people.**

Expanded hours of operation increased services, including **increasing capacity** and **expanding outreach capacity** to find and refer individuals to appropriate community resources.



Moving 1,890 adults

at the same time would require **40 school buses.**



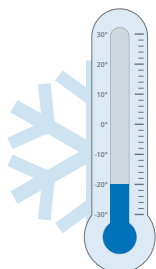
1,342 blankets

were distributed. Stacked end-to-end, they would reach **8.9 times higher than the Calgary Tower!**



Need #3: Create more warm spaces through existing infrastructure and programs

Increased total to **5 warming centres.**

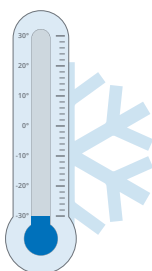


16 nights below -20°C

At -20°C with a bit of wind, **frostbite is possible within 30 minutes.**

2 nights below -30°C

At -30°C and colder, exposed **skin can freeze in under 10 minutes.**

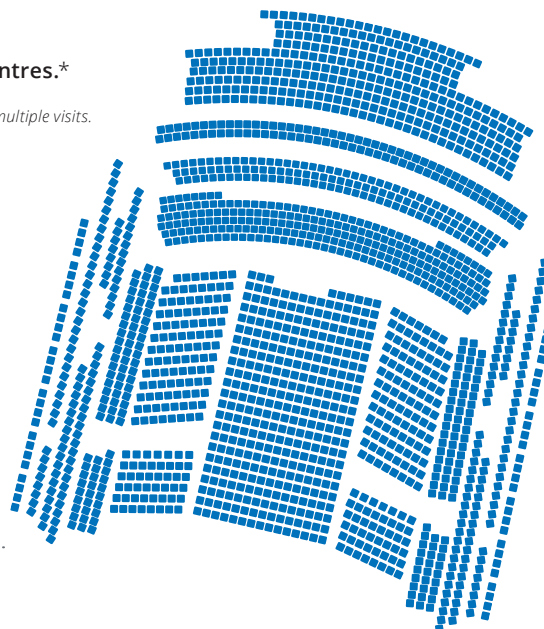


3,959 total visits

between the five warming centres.*

*Not a unique number—individuals made multiple visits.

3,959 is more than double the seating capacity of the Jack Singer Concert Hall!



Four Additional Outcomes



1. The first **Community of Learning** session was held on Jan. 27, 2022, between the warming centres to discuss learnings, understand emerging needs and trends, opportunities for improvement or adjust the response accordingly. Collaborative conversations are ongoing.
2. An in-depth understanding of **supply requirements for outreach teams** utilizing the distribution centre.
3. Ongoing coordination with outreach groups, including the development of **coordinated data tracking** to understand the emerging needs and ongoing successes.
4. Responding to **new partnership opportunities** outside of the traditional homeless-serving system of care (i.e., faith communities and donation centres).

Thank you to the City of Calgary, Government of Alberta, shelter agencies, community organizations, and outreach teams who collaborate and respond in a coordinated effort to support individuals, youth and families who are experiencing homelessness.



Calgary Homeless
FOUNDATION