

THE CALGARY HOMELESS FOUNDATION

THE Quarterly Report TO THE COMMUNITY

April to June 2008

First Quarter Results April to June 2008

The Calgary Homeless Foundation has been charged with implementing the 10 Year Plan to End Homelessness. We have outlined yearly targets to successfully implement the plan. At the end of our first quarter, April to June, we are proud to report the following outcomes of quarter one.

First Quarter Outcomes

- More than 1000 affordable housing units have been identified, which is 20% more than the 850 first year plan target. The Foundation is pursuing financing through the RFP process established by Alberta Housing and Urban Affairs
- The 1000 identified units are in addition to the City of Calgary's recently opened Montreux and Vista Heights affordable housing projects
- The Alice Bisset Inglewood Residence affordable housing project is currently under construction with 116 units expected to become available in early 2009
- As a joint venture partner in the Alice Bisset Inglewood Residence, the Calgary Homeless Foundation's participation in the Willow Park Golf Tournament has contributed half a million dollars to ensure the residence will open mortgage free
- The first Project Homeless Connect was held April 26th, 2008

Other Outcomes

- The Foundation is on target to achieve our 2010 outcome of ending family homelessness in two years through the C.U.P.S. Rapid Exit Housing Families Program. As of June 2008, 51 previously homeless families (66 adults and 106 children) have been housed through the CUPS Rapid Exit Program

- The Alex Community Health Centre's Pathways to Housing Program has placed 24 clients in housing as of June 2008

Looking Ahead

- The Foundation continues to achieve the 10 Year Plan 2008 outcomes
- The Foundation hosts a symposium in Calgary on August 19, 2008 to identify gaps in homeless research as related to the 10 Year Plan
- The Foundation will launch a domestic violence pilot project to house 50 women and families in crisis
- The Foundation will advocate for continuation of the Homeless Partnering Strategy of the Government of Canada

As the Calgary Homeless Foundation continues to move forward in implementing the plan, we will post quarterly reports to the community on our website at

www.calgaryhomeless.com

To receive the quarterly report by email, email us at:

newsletter@calgaryhomeless.com

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Welcome Tim Hearn, Chair of the Homeless Foundation Board of Directors



Tim Hearn, Chair of the
Calgary Homeless
Foundation Board

The Calgary Homeless Foundation is pleased to announce the new Chair of the Board of Directors . Tim Hearn, former Chairman and Chief Executive Officer of Imperial Oil, became Chair of the board April 1, 2008.

The Calgary Homeless Foundation is looking forward to the first year of implementing the 10 Year Plan.

As a member of the

leadership committee of the Calgary Committee to End Homelessness, Mr. Hearn was instrumental in the development of the 10 Year Plan to End Homelessness. Mr. Hearn's deep concern for those in need will be critical as the Calgary Homeless Foundation accepts the challenge of leadership in implementing the Plan.

He brings to the Foundation Board a wealth of knowledge and

experience at the most senior levels of Imperial Oil and Exxon Mobil, and a strong background in governance and leadership.

The Foundation is moving forward in implementation of the 10 Year Plan to End Homelessness, taking an important step towards ending homelessness for good in Calgary.

Pathways to Housing

Pathways to Housing , operated by the Alex Community Health Centre, is designed as both a pilot project to test the applicability of Housing First to address chronic homelessness in Calgary and a pilot project of discharge planning from hospitals. Individuals are placed directly into their own apartments with support services provided by Alex staff. The team offers drug treatment, healthcare, employment mental health services, and assistance with everyday issues as needed by each individual housed. The program places hard to house individuals directly into housing without requiring sobriety, participation in psychiatric treatment, or ongoing counseling to maintain

housing. Pathways to Housing has committed to housing 50 individuals by December 31, 2008. As of June 2008, 24 clients have been housed.

One Success Story to Date:

Ron (name changed to protect privacy) has an eight year history of homelessness. Ron suffers from severe Post Traumatic Stress Disorder and alcohol addiction, has noted significant improvement in his symptoms of mental illness with appropriate treatment (Psychiatry, Psychology, Addictions Therapy) and is now in an addictions treatment program. The Pathways team is working with him to enter English as a Second Language (ESL) upon completion of the

addiction program. A vocational specialist is also working with him on employment opportunities upon training. He reports feeling a sense of hope and positive outlook toward his future with the support he has received from the team. The Pathways team hopes to help him achieve his ultimate goal of being able to return to the Sudan to visit remaining family. He has had no contact with his family since leaving as a refugee over 10 years ago.

"My life the past two months has been a dream... I have this apartment... then they call and ask if I want to meet the Premier... Tomorrow! I keep thinking why? Why is this happening to me?"

Ron is in awe that his life has changed so much. He put the picture taken with the Premier on the wall of his apartment.



Project Homeless Connect

On Saturday, April 26th 2008, the Calgary Homeless Foundation hosted Project Homeless Connect, a one day—one stop full service event fulfilling one of the recommendations within the 10 Year Plan to End Homelessness. Project Homeless Connect brought together over 50 local service agencies and more than 100 volunteers at the Telus Convention Centre to deliver services to over 500 individuals at risk of or experiencing homelessness.

Calgary's Project Homeless Connect is based on a model currently being used by over 130 cities in the United States. On April 26th, attendees had on-site access to services such as medical treatment, counseling, housing, aid in obtaining new identification documents, access to income supports, access to employment opportunities, comfort kits containing personal necessities, clothing, and a hot meal, to name a few.

Access to services, supports and housing necessary to ending homelessness are some of the greatest challenges individuals at risk or experiencing homelessness face. Project Homeless Connect provides an opportunity to individuals to enable those at risk or experiencing

homelessness by connecting people with as many services and supports under one roof as possible.

Project Homeless Connect created a registration area for quick and direct assessment of individual needs. People seeking medical attention went to Triage, where they were either directed to the on site medical Centre or the



wound care centre to assess and treat serious injuries. One young woman, 25 weeks pregnant, received emergency care for her baby, who had gone into distress.

Volunteers directed people to stations with services such as Calgary Legal Aid, clothing from the Salvation Army, recovering ID for individuals who had none, clothing giveaways, lunch, Calgary Housing, Calgary Employment, and many more. Eighty haircuts were given by three volunteer stylists who, with their long line up of individuals, cut without break until everyone who needed or wanted a haircut received one.

Feedback from the event has been extremely positive

from volunteers, attendees, and agencies who participated. One gentleman in desperate need of eyeglasses accessed an agency providing follow-up eye appointments received eyeglasses, which resulted in a job placement for him.

Many attendees expressed their thanks to the Convention centre for the respect, meal, and access to essential services that are difficult to receive, and never all in the same location.

The Calgary Homeless Foundation plans to host

Project Homeless Connect on a quarterly basis, as part of the 10 Year Plan, and plans to operate a full time Opportunity Centre as a single point of access to all available services and supports in Calgary by December 31, 2010.

Seed funding for Project Homeless Connect was provided by the Government of Alberta's Community Initiatives Program. For more information on Project Homeless Connect including sponsorship and volunteer opportunities, visit www.endinghomelessness.ca or call Loree Clark at 403-718-8532.

In answer to the questions, "What was the most important thing you received today?"

- "Hope"

- "Respect"

- "A Hug"

- "I realized life was worth living"

-Attendees

We were so pleased to be invited and glad to participate. One gentleman who visited our booth wasn't sure what he would have done without this event.

-Agency

"The people I met; they were all so grateful and genuine. Thank you for the opportunity to volunteer. I will be back to volunteer next time."

-Volunteer

Rapid Exit Housing Families Program



CUPS Rapid Exit Team

“Rapid Exit has successfully housed 29 families experiencing homelessness to date. That is 96 individuals, 61 of them children placed into housing with supports.”

CUPS is well under way with their pilot project, ‘Rapid Exit Housing Families Program.’ The goal of this project is to rapidly house homeless families, staying in emergency shelters or domestic shelters. The Rapid Exit program plans to connect with up to 120 landlords who would be willing to rent to families experiencing homelessness. Currently 18 landlords have been engaged in the program with four landlords supplying multiple properties. Since the launch of the 10 Year Plan, the program has been a huge success, and has housed 51 families—66 adults and 106 children as of June 2008.

Here is a story of success:

Before:

An couple and their child were ending their time in a supported living program with another Calgary service provider. The child was prone to significant behavioral concerns such as violence and acting out. As a result of this child’s behavior, the family was unable to stay at the shelter

for homeless families in Calgary.

Additionally, the parents were required to follow through with further services as mandated by Child Welfare. The family was experiencing great difficulties navigating these

mainstream and community service systems while also finding a stable, safe place to live.

Upon intake into the Rapid Exit program, the child was continuing to have behavioral difficulties and, along with discrimination from a number of landlords, the Rapid Exit team had difficulty locating and securing appropriate housing in a healthy community for this family. The parents were becoming more and more stressed.

After:

A private landlord came forward, and having experienced homelessness and successfully exiting that situation, felt open to giving this family a chance.

The landlord provided a basement suite for the family, who were able to secure HEP (Homeless Eviction Prevention) funding for their first month’s rent and a damage deposit.

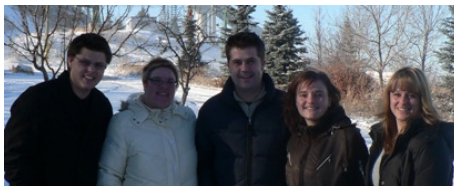
Since moving into their new home, the mother has received certificates for completing courses related to life skills focused on breaking free from past barriers and issues. She has also started working part time. Their child loves his new home, and has not demonstrated any further physical acting out or violence since moving in to his new neighborhood. The

family has become and active participant in observing good tenant behaviors. Rapid Exit staff continue to check in and visit with the family and their other service providers. Attention is being paid to ensuring the needed wrap around supports required by this family are being developed to assist in the family’s success in maintaining their housing.

The landlord has been so please with their and tenants participation in the program that four additional properties have been provided for Rapid Exit Housing for families.

The continued success of the pilot project depends on the Rapid Exit team providing supports to negate barriers homeless families and individuals face such as poverty, transportation, childcare, and accessing provincial rental subsidies. With the help of the Rapid Exit team, these barriers are navigated around by providing continued support through related services.

The Rapid Exit pilot project is a ‘Housing First’ approach— individuals receive housing immediately- to provide safe, stable and affordable housing- and then work on issues that have led or kept individuals in homelessness.



CUPS Rapid Exit Team

Project Homeless Connect 2, September 20, 2008

The Calgary Homeless Foundation will host its second Project Homeless Connect (PHC) on Saturday, September 20, 2008 at the Calgary Municipal Building.

Project Homeless Connect brings together more than

50 organizations to provide “one-stop” direct services to homeless or near-homeless individuals and families.

Participants will have on-site access to services including housing, medical

treatment, counseling, obtaining new identification documents, access to income support, employment opportunities, and comfort kits containing personal items, meals, clothing and much more.

For more information on sponsorship and volunteer opportunities for Project Homeless Connect, visit www.endinghomelessness.ca or call Loree Clark at 403.718.8532.



**Tuesday,
October 14, 2008**

**Calgary Telus
Convention Centre**

On October 14, 2008, both supporters of the Foundation and fans of the old Ed Sullivan show will join Alberta Premier Ed Stelmach in the Calgary Homeless Foundation's live studio audience when a

stellar array of talent from local musicians, comics, and other entertainers come together for Ed's Really Big Shew!

The event at the Telus Convention Centre, will feature

entertainment and an auction in support of ending homelessness! Braver members of the studio audience are encouraged to dress as their favorite Ed Sullivan guest or in character from the 1960s to

really get into the mood!!! Tickets, tables and event sponsorships are still available, inquire at 403-262-2989 or on the website at www.calgaryhomeless.com

Second Annual Boots Boas 'N Bingo

On May 15, the Calgary Stampede's Palomino Room was transformed into a corral for the Calgary Homeless Foundation's Second Annual Boots Boas n' Bingo. Cowgirls and Cowboys lasso'd their posses, polished up their belt buckles, and stomped on down to Stampede for a night of silent and live auctions, gourmet supper, and of course, BINGO!

The Boots Boas 'n Bingo, a fundraiser supporting the end of homelessness in Calgary mandated by the 10

Year Plan, was a huge success, and all in attendance were treated to Danny Hooper, entertainer extraordinaire!

The audience moo'd like a cow and quacked like a duck in anticipation of the lightning round of bingo and the chance to win a 2008 Toyota Tundra Truck,

donated by Stampede Toyota. Though the truck



to Bighorn Resort in Radium for three nights with friends, and a round of

didn't go home with anyone in attendance, the consolation prize was a kick...a kick back

golf included! We'd like to recognize and thank you of our Gold, Silver, and Bronze sponsors for making the evening a success! Thank you for the generosity of the auction donors in providing the fantastic prizes for our guests. Thank you for the timeless dedication of the volunteers, and thank you to everyone in attendance for making the Second Annual Boots Boas 'N Bingo fundraising event such an enormous success! Bring those boots out again when we see you next year!

Packing, Painting, & Moving

We have been packing, painting and moving to accommodate the growing Calgary Homeless Foundation family. As implementer of the 10 Year Plan, additional staff have joined the team in order to successfully achieve the outcomes of the 10 Year Plan to End Homelessness in Calgary.

To accommodate staff growth, larger office space was needed. McDougall Centre, our first home, will continue to house staff from the Foundation.

O'Neil Towers will become a new home to the Calgary Homeless Foundation. Boardwalk has generously donated 7000 square feet of

office space in downtown Calgary rent-free. The space was acquired April 1, and move in date was July 1, 2008.

A staff directory with updated information can be found on the last page of this document.

In addition to the rent-free space, construction, building, material, and labor costs have been donated by the companies noted below.

The Calgary Homeless Foundation would like to recognize and thank the kindness and generosity of Boardwalk's donation of our rent, BKDI for all their

project management during construction, and all companies who have donated materials, construction costs, and their labour, which has enabled the Calgary Homeless Foundation to benefit from an additional location.

Staying in McDougall Centre will be the Community Planner Karen Wyllie, Assistant to the Community Planner, Mark Flores, and the Director of Operations, Sharyn Brown. All other staff will be moving to O'Neil Tower, 308-925 7th Avenue SW.

Mail can continue to be sent

main mailing and operational address. Our main telephone line at O'Neil Towers, 308-925 7th Ave SW is 403-237-6456. The main line at McDougall Centre is 403-262-2921.

Our fax line at O'Neil Towers, 308-925 7th Ave SW is 403-262-2924.



STAR SUPPORTERS

The Calgary Homeless Foundation would like to recognize the star supporters who have gone above and beyond in helping us prepare for the renovations to our new office. The following business have donated time, energy and materials for preparation of our new office space, donated by Boardwalk.

Boardwalk
O'Dell Electric Ltd.
Robertson & Associates Engineering Ltd.
Olsen Engineering Ltd.
Cacon Construction Inc.
The Rug Rat Ltd.
Focus Flooring Solutions Ltd.
Venture Carpets Inc.
Primco (PWL) Ltd.
Kenroc Building Materials Co. Ltd.
Buckwold Western Ltd.

BDKI Architects
Caon Services Inc.
Waymark Interior Demolition Inc.
Delfin Painting and Decorating
Mid-West Contracting Ltd.
Servpro Cleaning
Golder Associates
Cygnus Sign Systems
Nothern Hardware Ltd.
ASM Industries
Masters Touch Custom Carpet

2008-2009 Board of Directors

Welcome to the 2008-2009 Board of Directors.



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President and C.E.O.,
Bow Valley College



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Vice President,
Commercial West Canadian



Bob Coe
Ex-Officio Member
Regional Manager, Service Canada
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Strategy and New Horizons,
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Dynawise, Inc.



Trevor Daroux
Superintendent,
Field Operations Division,
Calgary Police Service



Druh Farrell
Alderman Ward 7,
City of Calgary



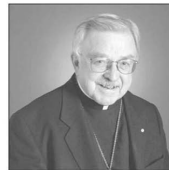
Stephanie Felesky
Community Volunteer



**The Reverend
Anna Greenwood-Lee**
St. Laurence Anglican Church



Chair
Tim Hearn
Former President and C.E.O.,
Imperial Oil Ltd.



Bishop Fred Henry
Roman Catholic Diocese
of Calgary



Arnold Jerry
Director of Housing,
Treaty 7 Management Corp.



Dr. Kabir Jivraj
Founding Director of
AgeCare Investment Ltd.



Bonnie Jones
Relationship Manager,
Real Estate
Commercial Group,
ATB Financial



Sam Kalias
Chairman and C.E.O.,
Boardwalk REIT



Secretary
Bernadette Majdell
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Development Centre,
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Anne Maxwell
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David McIlveen
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Director,
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Meredith Milne
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Alan Norris
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Partner,
Burnet Duckworth
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Ruth Ramsden-Wood
President and C.E.O.,
United Way
of Calgary and Area



*President and C.E.O.,
Ex-Officio Member*
Tim Richter
Calgary Homeless Foundation



Dr. John Rook
Chief Executive Officer,
Salvation Army Community
and Residential Services,
Calgary



Betty Thompson
Partner,
Lo Porter Hetu



Emeritus
The Late Honourable Colonel
Arthur Ryan Smith
O.C., A.O.E., D.E.C., Hon LL.D.



Treasurer
Darcy Verhun
Partner,
Grant Thornton LLP



Len Webber
MLA, Calgary Foothills

Staff Directory

O'Neil Towers 308-925-7th Avenue SW Calgary, AB T2P 1A5	(P)403-237-6456 (F)403-262-2924	Sheridan McVean <i>Vice President, Communications & Fund Development</i>	403-718-8539
Tim Richter <i>CEO & President</i>	403-718-8526	Larissa Kennedy <i>Government Relations & Communications Coordinator</i>	403-718-8540
Kelly Gunsch <i>Chief Strategy Officer</i>	403-718-8525	Debra Huff <i>Contract Events Coordinator</i>	403-718-8534
Alina Tanasescu <i>Manager, Research and Public Policy</i>	403-718-8529	Bart Nicholls <i>Manager, Housing and Property Development</i>	403-718-8533
Martina Jileckova <i>Vice President, Housing</i>	403-718-8529	Beth Brown <i>Administrative Assistant</i>	403-718-7740
Marina Giacomini <i>Vice President, Re-Housing</i>	403-718-8530		
Deb Welliver <i>Vice President, Homeless Prevention</i>	403-718-8531	McDougall Centre 455 6th St SW Calgary, AB T2P 4E8	(P) 403-262-2921 (F)403-265-2705
Loree Clark <i>Coordinator, Project Homeless Connect</i>	403-718-8532	Sharyn Brown <i>Director of Operations</i>	403-262-2921 ext 223
John Kyle <i>Chief Financial Officer</i>	403-718-8535	Karen Wyllie <i>Community Planner</i>	403-262-2921 ext 226
Fred Prior <i>Financial Manager</i>	403-718-8536	Mark Flores <i>Assistant to Community Planner</i>	403-262-2921 ext 221
Rhonda Hicklin <i>Office Manager</i>	403-718-8537		

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newsletter@calgaryhomeless.com