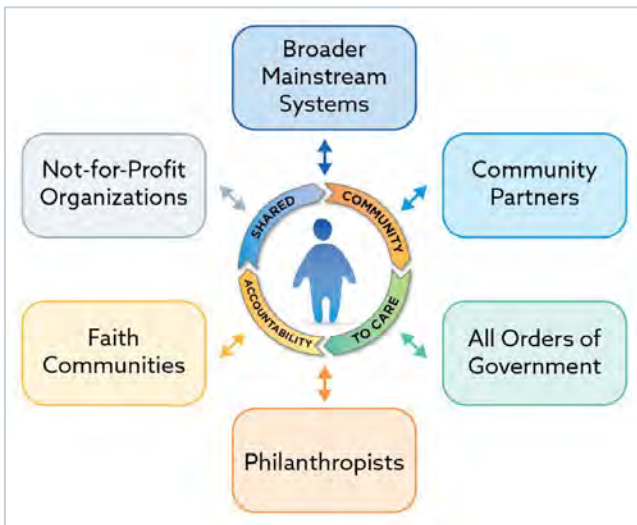




Charting Calgary's Path to the End of Homelessness

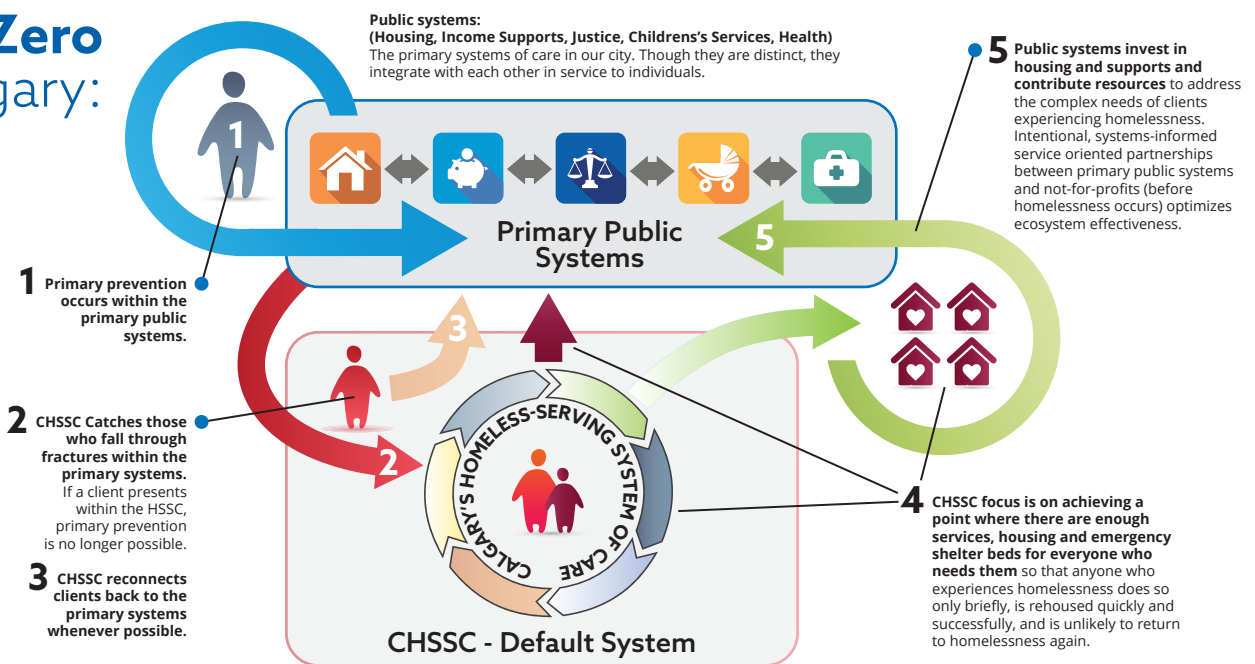
Shared Community **Accountability:**



No single agency, system or service can end homelessness alone. It's no longer sustainable to care solely about one's own organizational mandate and associated initiatives. Complex social issues like homelessness are cross-cutting, whether we consider them through the lens of a government jurisdiction, department, or service delivery approach

A Functional Zero end to homelessness means that the Homeless-Serving System of Care (HSSC) in partnership with public systems have a systematic response in place that ensures homelessness is prevented whenever possible or is otherwise a rare, brief, and non-recurring experience.

Functional Zero For Calgary:



Calgary's Homeless-Serving System of Care (CHSSC) is a default system. The not-for-profit agencies in the HSSC can, with appropriate and guaranteed resources, provide services (right connecting or direct) to clients who have fallen through fractures within primary public systems. Growing the HSSC will never solve the broader systemic issues that cause homelessness.

PEOPLE FIRST

- Allowing the voice of lived and living experience to constantly inform the work that we do.
- Meaningfully support front line staff working with complex populations.
- Renew our focus on building partnerships and nurturing trust with First Nations.

HOME FOR EVERYONE

- Housing first is not housing only; housing capacity and design must align with the diverse needs of the individuals we serve.

DATA AND KNOWLEDGE

- Ending homelessness requires greater data integration between the Homeless-Serving System of Care and primary public systems such as Children's Services, Health, and Justice.

AGILE HOMELESS-SERVING SYSTEM OF CARE PLANNING

- A lead system planner organization is critical to maintain faster cycles of development throughout the HSSC.

ECOSYSTEM INTEGRATION

- The Homeless-Serving System of Care itself is a secondary, default system that emerged to respond to gaps and fractures that people are falling through within the primary public systems of care – Health, Justice, Income Supports, Housing and Children's Service.
- Systems level leadership and primary systems integration and change will be essential to creating a positive impact across the broader ecosystem.

STRATEGIC INVESTMENT & EMPOWERING CALGARIANS

- Though parts of the HSSC have been aligned through joint provincial, federal, and philanthropic funding to a high degree; resources have not been strategically examined from an ecosystem perspective.
- Innovative approaches to connecting with the public need to be developed through a comprehensive and collective communication vehicle.

Calgary's Ecosystem:

